شركة عمان للتأمين
Oman Insurance Company

Claim Form
Travel Easy Insurance

1. Client Details			
A. Name	First Name:		
	Last Name:		Ms. ☐ Mrs. ☐ Mr. ☐
B. Nationality		Date of Birth (dd/mm/yyyy):	
C. Passport no.		Expiry Details:	
D. Address	Building:		
	Street:		
	PO Box:	City:	Emirates:
E. Contact Number	Mobile:	Tel:	
F. Email			
G. Policy Details	Policy no. :	Expiry Date:	
H. Travel Details	From - Place & Date:	To - Place & Date:	

2. Claim Details			
Tick nature of Claim below:			
A. Medical	☐ Sickness	☐ Evacuation	☐ Accident
B. Travel Inconvenience – Common Carrier	☐ Trip Delay ☐ Trip Cancellation / Curtailment	☐ Baggage Loss ☐ Loss of Travel Documents / Money, etc.	
C. Others			
Please refer to the required list of documents to support your claim listed herewith			

3. Description of Loss / Incident

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4. Additional Details

Please attach the Police and / or Property Irregularity Report. If not available, please provide reason/s:

Have you claimed and received compensation from any other third party (e.g. Airline, Hotel) for the Loss / Damage?

☐ Yes ☐ No

5. Declaration

I hereby declare that the above information is true and accurate to the best of my knowledge / belief.

Date		Proposer's Signature	

6. Note

Issuance of the Claim form does not amount to acceptance of liability under the policy. The claim will be assessed based on actual documents submitted and subject to terms and conditions of the relevant policy against which the claim is lodged.

For inquiries on your claims please reach out to us on any of the contact details below:
Tel.: +971 4 2337463 / 7464
Fax.: +971 4 2337765
UAE Toll Free no.: 8004746
Email nmcoic@tameen.ae

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Documents Required
Travel Easy Insurance

1. Documents required for all claims
a. Detailed incident report with breakup of claim. b. Passport copy with visa page. c. Relevant invoices. d. Copy of ticket with boarding pass.

2. Accidental Death & Repatriation of Mortal Remains
a. Death certificate from competent authority. b. Post mortem report (if legally required). c. Police report (Death was due to accident / criminal act). d. Attested copy of details of Nominee / Legal Heirs, if outside UAE.

3. Disablement / Paralysis; Accidental & Sickness Medical Expenses; Emergency Medical Evacuation
a. Death Certificate from competent authority. b. Post Mortem report (if legally required) c. Police Report (Death was due to accident / criminal act) d. d. Attested copy of details of Nominee / Legal Heirs, if outside UAE.

4. Trip Delay; Trip Cancellation; Trip Curtailment; Baggage Delay; Loss of Luggage / Personal Effects; Missed Departure
a. Confirmation from concerned Airline for number of hours delay & reason for delay with reason for cancellation. b. Property irregularity report from concerned airline. c. Purchase Invoice essential items during delay. d. Repair Estimate & Invoice with details of property loss (Personal Effect)

5. Loss of Money & Passport
a. Copy of Police investigation report (Translated either to Arabic or English). b. Security Report, if incident happened at Hotel. c. Copy of New Passport. d. Confirmation from Embassy for issuance of New Passport.

6. Bail Bond; Legal Fee; Personal Liability
a. Court Order. b. Bail Bond Receipt. c. Copy of Judgement (If case is filed). d. Copy of legal advice. e. Copy of Police investigation report (Translated either to Arabic or English). f. Proof payment to be attested by foreign affairs of UAE Embassy.

7. Hijack / Detention
a. Letter from Airline confirming hijack. b. Press Report. c. Police / Relevant authority report.

Any other documents as required based on nature of loss.