

Date: 18<sup>th</sup> April 2023

## PARTNER COMMUNICATION

### UPDATE TO NEW PRODUCT UNDER VITAL NETWORK

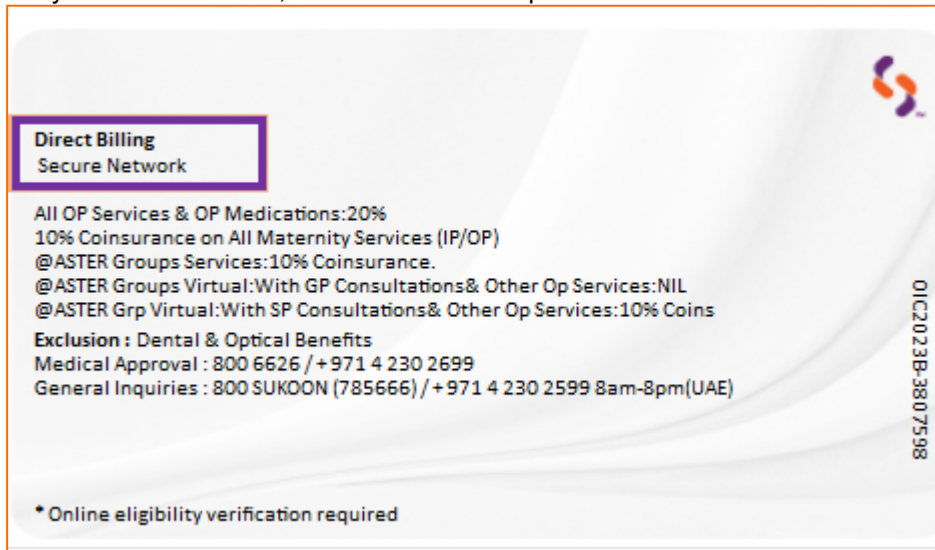
Dear Valued Healthcare Provider

Sukoon Insurance PJSC (hereinafter referred to as "Sukoon") is pleased to announce that we have released a new product under our Vital Network.

As our provider for Vital Network, please note that existing Vital Network tariff will be applicable for "Secure Network" network with the existing contractual agreement enforce.

All healthcare providers are required to check online eligibility and validity of policy for all its insured members on same day encounter of before rendering any services.

For your kind reference, we've attached samples of the e-card below:



We request all eligible healthcare providers accepting Sukoon members / cardholders to relay this information to their customer-facing and front-desk staff.

For more information, please reach out to us via email at [medicalcircular@sukoan.com](mailto:medicalcircular@sukoan.com)

Team Sukoan